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**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**
On this the 07th day of August 2018
C.G.No:118/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

S.Sita bai
C/o S.Vara prasad.
D.No:17-487,
Englishpalem,
Machilipatnam,
Krishna -Dist

Complainant

AND

1. AAO/Machilipatnam
2. AE/Machilipatnam
3. ADE/Machilipatnam
4. DE/Machilipatnam

Respondents

ORDER

1. Complainant Smt S.Sitabai filed a petition before the Forum for revision of CC bill for the Sc.No:6222406028182 by withdrawing the excess amount raised in her CC bill.
2. Respondent No.1 has made a written submission to the Forum in which he had elucidated that the complainant service was verified and it was observed that she had taken 5 kilowatt additional load under voluntary additional load scheme on 16.06.2018 and hence the additional load amount included in the CC bill was withdrawn vide RJ No.15/07-2018.
3. Complainant also expressed her satisfaction when she was contacted over phone by the Forum on 25.07.2018 at 11.30 AM.

DESPATCHED
DATE 17/8/18

C.G.No:118/2018-19/Vijayawada Circle

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4. In as much as the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07th August 2018.


Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders


Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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